

Business Support from Gekko

Simple and cost effective



If you are reading this then the chances are you are looking for a company to take care of your technology needs not matter or big or small your requirements maybe.

Gekko has over 15 years of experience working within the Mac support industry. We have Apple certified engineers ready to assist you, so you're in good hands if you choose Gekko for your support needs.

Not only are we extremely experienced and trained to Apple's high standards, we also offer many other services that compliment our support contracts perfectly.

We have the facilities and expertise to provide you with the services below :

- Web hosting
- Email hosting
- Offsite backup
- Virtual Private Servers
- Server co-location
- Dedicated server hosting

We can also help with your database development and cloud solutions if required.

We have experience in many areas, so it's worth giving us a call to discuss your requirements if it's not mentioned here.

Our support contracts are reasonably priced, fair and simple. We have tried very hard to keep things easy and straight forward. Often support agreements are complicated and confusing.

Read on to find out what you can expect to receive from us.

If you do have questions, then please don't hesitate to contact the team for more detail.

Please call us on 01273 921 939.

Please email us at support@gekkoit.co.uk



Make sure you're heading in the right direction

What you can expect

We will make an initial visit to your premises to discuss your requirements and assess your existing equipment free of charge.



Fix time is important when problems occur. We guarantee you a two hour response time for all issues occurring between the hours of 09:00 - 18:00 Mon - Fri.



A dedicated support team is waiting at the end of the telephone. We will do our utmost to answer the phone within six rings.



We provide unlimited support via phone, email and remote methods. No one else offers this level of support for such a reasonable price.





Here's some more

Bright ideas

All of our support agreements include off site backup to our servers. No more cold sweats at 3.00am because someone forgot to switch the tapes. Securely store your business critical data with us in the cloud.



As a contract customer you will receive free of charge hardware assessments (each worth £55.00) and prioritised speedy repairs on all your Mac kit.



If an emergency arises and you need us to visit you onsite then you will receive 15% discount off our standard hourly rate.



You will receive regular newsletters with tips and tricks. If you haven't had a support incident within three months we will contact you for a catch up.



Mac Support : Server Colocation :
Web Services : Mail Services

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